

“More and more of our passengers and their families are discovering our scheme online. A modern, easily updated website and social media setup is also vital to promoting the services we deliver to other charitable organisations, service users and potential funders.”

Allan Lund

## Whitby & District Community Transport

### Project:

Website upgrade

### Subject:

Facilities and building improvements

### Location:

Whitby and the surrounding area, North Yorkshire

### Overview:

Whitby & District Community Transport works throughout Whitby and the surrounding rural areas to provide transport for elderly and disabled people, as well as other individuals who are unable to use other forms of transport to access essential services. The scheme has over 800 members, covers an area of approximately 500 square miles, and helps people to overcome social and rural isolation in order to maintain an independent lifestyle.

£1,546 in funding was granted to support the modernisation and re-design of the charity website, which was previously outdated and incompatible with modern smartphone and tablet browsing technology. This also incorporated a system giving passengers the ability to pay for their memberships and journeys through an online card payment system.

